



## Sri Devaraj Urs Academy of Higher Education and Research

(A Deemed to be University)

Sri Devaraj Urs Medical College  
Tamaka, Kolar-563103

We cordially invite you all to a  
Guest Lecture on

### “COMMUNICATION SKILLS IN MEDICAL PRACTICE”

By Dr (Col) Koduvayur M Harikrishnan  
MBBS, MS, DNB, PDT(GI Surgery,  
AIIMS), FAIS , FICS, FACS,  
Dip Med Ed, MBA (Healthcare), ACHE.  
On

19<sup>th</sup> APRIL 2024  
11am- 1 pm

Venue: A.V.Hall, Library 1 st Floor  
By  
Dept of General Surgery



## Program Description

Communication skills are important for medical professionals in many ways, including patient safety, patient satisfaction and health outcomes. Effective communication can help ensure clear instructions, informed consent and collaborative decision-making among all parties involved.

There are some communication skills that are important for medical professionals: verbal, written, body language, clarity in language, ability to give feedback, active listening, and non-verbal communication.

Building doctor- patient relationship, opening the discussion, gathering information, understanding the patient’s perspective, sharing information, reaching agreement on problems and plans are essential elements.

Nonverbal communication includes things like: eye contact, gestures, body movement, posture, facial expressions, repetitive movements of the extremities, and vocalizations. Active listening involves being fully present and engaged with the person speaking, and taking the time to understand what they are saying. This is important in order to provide the best possible care for patients.

Hope this brief lecture provides all the essential inputs and invites good interactive discussion regarding the art of improved communication.



## Programme schedule

### Welcome address

11:00 AM

### Invocation and Inauguration

11:05AM – 11:10AM

### Introduction of the speaker

11:10 AM – 11:15 AM

### Lecture

11:15 AM – 12:00PM

### Interaction with the Speaker

12:00 PM – 12: 30 PM

### Vote of thanks

12:30 PM – 12:40 PM



Seeking Blessings of

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